

- (1) The amount which must be paid to avoid termination;
- (2) The date on which termination will occur, which must be at least 10 days after the mailing date;
- (3) A statement that the customer may appear at City Hall between the hours of 9:00 a.m. and 4:00 p.m. on any business day and request an informal hearing with the City Manager or designee, for the purpose of showing error or working out a satisfactory extended payment arrangement; and
- (4) A statement that failure by the customer to appear and show error, make payment or work out a satisfactory extended payment arrangement shall result in the charges and penalties being applied as a lien against the real property, which may be enforced by sale of the real property as provided by law.

(d) The employee responsible for mailing the notice as provided in subsections (b) and (c) shall certify the date on which the notice was mailed, on a form or in a record book or electronic medium designed for that purpose.

(e) If the customer does not make acceptable payment arrangements and fails to show cause why service should not be terminated and the charges and penalties applied as a lien against the property, service may be terminated on or after the date specified in the notice of termination, and the charges and penalties may be applied as a lien against the property. Service may be terminated between the hours of 8:30 a.m. and 4:00 p.m. on business days from Monday through Thursday only. If the customer fails to comply with the agreed-upon extended payment arrangements, service may be terminated without further notice and the charges and penalties may be applied as a lien.

(f) Unpaid charges and penalties may at any time be collected by civil action in the name of the City. In addition, the charges and penalties may be collected by the City Tax Collector by sale of the property to which the lien attaches, as provided in G.S. 105-375, and the lien shall be treated as a property tax lien for the purposes of that statute. The lien shall attach on the date on which the certificate of charges due is docketed as provided in G.S. 105-375(d), and shall continue until the principal amount of the charges plus penalties, interest and costs allowed by law have been fully paid.

"Section 6.2. Acceptance of Conveyance of Real Property for Liens. Despite G.S. 105-357(a) and other provision of law, the Council, by resolution, may accept conveyance of real property on which the City has a lien, in full or partial satisfaction of the tax, special assessment, or other charge or liability underlying the lien,